



DISCRIMINATION IS AGAINST THE LAW

Northtowns Orthopedics PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex or sex orientation.

Northtowns Orthopedics PC does not exclude people or treat them differently because of race, color, national origin, age, disability, sex or sex orientation.

Northtowns Orthopedics PC provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Northtowns Orthopedics PC provides free language services to people whose primary language is not English, such as, qualified interpreters and/or information written in other languages. If you need these services, contact Northtowns Orthopedics PC Compliance Officer.

If you believe that Northtowns Orthopedics PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, or sex orientation you can file a grievance with: Northtowns Orthopedics PC Compliance Officer, Practice Manager or Operations Manager

Mailing Address: 8750 Transit Road Suite 105 East Amherst, NY 14051

Telephone number: 716-636-1470

Fax: 716-636-1423

Email: jfarwell@northtownsorthopedics.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, Northtowns Orthopedics PC Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



ATTENTION: If you speak **ENGLISH**, language assistance services, free of charge, are available to you. Call 1-716-636-1470

<p>ATENCIÓN: si habla ESPAÑOL, hay servicios de asistencia lingüística gratuitos disponibles para usted. Llame al 1-716-636-1470.</p>	<p>注意：如果您说汉语，您可以使用免费的语言协助服务。请拨打1-716-636-1470。</p>	<p>ВНИМАНИЕ! Если Вы говорите ПО-РУССКИ, Вам могут быть бесплатно предоставлены услуги языкового сопровождения. Звоните по телефону: 1-716-636-1470.</p>
<p>ATANSYON: Si ou pale KREYÒL AYISYEN, gen èd sèvis lang gratis ki disponib pou ou. Rele nimewo 1-716-636-1470.</p>	<p>주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-716-636-1470번으로 전화해 주십시오.</p>	<p>ATTENZIONE: se parli ITALIANO, avrai a disposizione un servizio di assistenza linguistica gratuito. Chiama il numero 1-716-636-1470.</p>
<p>אויפֿמערקזאָם: אויב איר רעדט אידיש, זענען שפראך הילף סערוויסעס אוועילעבל פאר אייך פריי פון אפצאל. רופט 1-716-636-1470.</p>	<p>মনে রাখবেন: আপনি যদি বাংলা ভাষায় কথা বলেন, তাহলে আপনি নিশুঙ্ক ভাষা সহায়তা পরিষেবা পাবেন। 1-716-636-1470 নম্বরে ফোন করুন।</p>	<p>UWAGA: jeśli mówisz po polsku, możesz skorzystać z bezpłatnych usług tłumaczeniowych. Zadzwoń pod nr 1-716-636-1470.</p>
<p>تنبيه: إذا كنت تتحدث اللغة العربية، يمكنك الحصول على خدمات المساعدة اللغوية المجانية. اتصل على الرقم 1-716-636-1470.</p>	<p>ATTENTION : si vous parlez FRANÇAIS, des services d'assistance linguistique sont à votre disposition gratuitement. Appelez le 1-716-636-1470.</p>	<p>توجه: اگر آپ اردو بولتے ہیں تو آپ کے لیے بلا اجرت زبان سے متعلق امدادی خدمات دستیاب ہیں۔ 1-716-636-1470 پر کال کریں۔</p>
<p>PAUNAWA: Kung nagsasalita ka ng TAGALOG, available para sa iyo nang libre ang mga serbisyo ng tulong sa wika. Tumawag sa 1-716-636-1470.</p>	<p>ΠΡΟΣΟΧΗ: Αν μιλάτε ΕΛΛΗΝΙΚΑ, διατίθενται υπηρεσίες μετάφρασης στη γλώσσα σας χωρίς χρέωση. Καλέστε στο 1-716-636-1470.</p>	<p>VINI RE: Nëse flisni SHQIP, ju ofrohen shërbime gjuhësore pa pagesë. Telefononi numrin 1-716-636-1470.</p>

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